AudioCodes ACTS24X7-M26_S17/YR warranty/support extension 1 year(s)

Brand : AudioCodes

Product code: ACTS24X7-M26_S17/YR

Product name : ACTS24X7-M26_S17/YR

ACTS 24x7 Program

AudioCodes ACTS24X7-M26_S17/YR warranty/support extension 1 year(s):

AudioCodes is committed to providing customers and partners with the most comprehensive and qualified Customer Technical Support for AudioCodes products. We offer 24x7 or 9x5 remote support options. Our Global Support team provides highly technical expertise, local presence around the world, access to software updates and patches, and several different Hardware Replacement options including Repair and Return, Advance Hardware Replacement, as well as the 4-hour Managed Spares service.

Level 2-4 remote technical support for a 12-month period for deployed products. Available 24x7 (24 hours a day, 7 days a week) for problems of Urgent Priority Level, and Monday-Friday, 8:00 AM – 5:00 PM (Customer local time, Holidays excluded) for all other priority levels' problems.
AudioCodes ACTS24X7-M26_S17/YR. Number of years: 1 year(s), Service time (hours x days): 24x7

Features		Features	
Service time (hours x days)	24x7	Web support	✔
Number of years	1 year(s)	Compatibility	M26

Catalog Object Cloud

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