



**AudioCodes ACTS24X7-M4K\_S19/YR warranty/support extension 1 year(s)**

**Brand :** AudioCodes

**Product code:** ACTS24X7-M4K\_S19/YR

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ACTS 24x7 Program

AudioCodes ACTS24X7-M4K\_S19/YR warranty/support extension 1 year(s):

AudioCodes is committed to providing customers and partners with the most comprehensive and qualified Customer Technical Support for AudioCodes products. We offer 24x7 or 9x5 remote support options. Our Global Support team provides highly technical expertise, local presence around the world, access to software updates and patches, and several different Hardware Replacement options including Repair and Return, Advance Hardware Replacement, as well as the 4-hour Managed Spares service.

Level 2-4 remote technical support for a 12-month period for deployed products. Available 24x7 (24 hours a day, 7 days a week) for problems of Urgent Priority Level, and Monday-Friday, 8:00 AM – 5:00 PM (Customer local time, Holidays excluded) for all other priority levels’ problems.  
AudioCodes ACTS24X7-M4K\_S19/YR. Number of years: 1 year(s), Service time (hours x days): 24x7

| Features                    |           | Features      |     |
|-----------------------------|-----------|---------------|-----|
| Service time (hours x days) | 24x7      | Web support   | ✓   |
| Number of years             | 1 year(s) | Compatibility | M4K |

## Catalog Object Cloud



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